Corporate Social Responsibility Report

The Board of Directors gives priority to good corporate governance in order to strengthen and enhance competitive performance and to build confidence with all groups of the stakeholders. The policy of corporate social responsibility (CSR) then are formed a part of the good corporate governance as guidelines for the Company's business operations with the corporate social responsibility, the occupational safety, health and environment including protection and preservation of the environment within the Company and surrounding community in order to maintain an environmentally friendly condition.

Policy on Corporate Social Responsibility

1. Manage and proceed with activities which emphasize business development and progress based on the corporate governance principles, compliance of laws, regulations, business ethics and other appropriate and efficient standards.

2. Carry out activities by adhering to protect the lawful benefits of all groups of stakeholders properly and efficiently.

3. Support and encourage community development whether in economic, social and environmental fields on sustainable basis and within the Company's proficiency.

4. Encourage and cultivate knowledge, understanding and conscience in the importance of the corporate social responsibility in the employees as well as other persons participating in the Company's business operation.

5. Encourage activities in the field of corporate social responsibility by continuously developing as well as improving the activities and disseminating them to the public.

Policy on Occupational Safety, Health and Environment

1. Perform works according to the occupational safety, health and environment management systems based on ISO 14001, OHSAS 18001 standards and in compliance with the terms of laws, rules, regulations, conditions and other requirements relating to the Company's business operation.

2. Perform works based on the basis of systematic protection, avoidance and control of environmental effects which may occur as a result of Company's business operation whether in water, air, noise, garbage and waste including the improvement of safety standards and the removal dangers as a result of machines, tools, chemicals, electricity, dust, heat radiation, fire, working at high altitude, illness from work and other risky dangers.

3. Support energy conservation and consumption of natural resources to obtain maximum benefits and to conform to Energy Management Systems.

4. Encourage and cultivate knowledge and understanding, good conscience on the occupational safety, health and environment in the employees, contractors and other persons participating in the Company's business operation, moreover, to make them realize the importance of and strictly cooperate by performing work safely, in accordance with the occupational safety, health and environment as stipulated by the Company.

5. Support activities reducing risks and effects on occupational safety, health and environment to be carried on, developed and improved continuously and disseminating them to the public.

Policy on Energy Conservation

1. Energy conservation is a part of duties of the Company's operation.

2. Comply with laws and other requirements relating to energy conservation and management.

3. Encourage energy conservation and effective natural resource allocation to bring about maximum benefits subject to energy management methods.

4. Encourage activities based on energy conservation to be carried out with regards to feature and amount of energy consumed to be in line with practical goals and measures of energy conservation in order to reduce the energy using, as well as continuously observe and develop efficiency in the energy using.

5. Encourage, create and educate all of the Company's employees including other persons participating in the Company's business operation to make them understand the Company's policy on energy conservation. This is to bring about consciousness and understanding so that the policy on energy conservation can be applied in all working processes.

6. Disseminate the policies and activities reducing the energy consumption to the public, and provide corporation with all both governmental and private sectors in the energy conservation.

Operation

• <u>Good Corporate Governance</u>

The Company gives priority to good corporate governance in order to increase transparency and to build confidence in its employees, customers, shareholders, stakeholders and overall societies including both domestic and foreign general investors by the adoption of Corporate Governance Policy and Code of Conduct and Business Ethics. Whereas, the directors, consultants, executives and all employees of the organization are required to strictly adhere to the Corporate Governance Policies (Details are shown in the topic of Corporate Governance). The Company has established 6 CSR Working Groups to supervise the works relating to CSR, consisting of executives from all divisions as follows: 1. Corporate Social Responsibility Working Group, having the President presiding over it,

having duties and responsibilities to set out, giving directions for operation including approving guidelines relating to the social responsibility;

2. Occupational Safety, Health and Environment Management System Committee (ISO 14001 & HOSAS 18001);

3. Quality Management System Committee (ISO 9001);

4. Energy Management Working Groups (ISO 5001);

5. Complaint Management Committee;

6. Welfare Committee.

All 6 Working Groups shall review the progress and work performance according to plans for Corporate Social Responsibility (CSR) 4 times per year.

• Fair Business Engagement (Details are shown in the topic of Corporate Governance Chapter No. 3 – Regard for Role of Stakeholders.)

• <u>Anti-corruption</u>

The Company has specified anti-corruption issues against any conflict of interest, forbidding bribery or alluring offer or acceptance as prescribed in the Corporate Governance Policy and Code of Conduct and Business Ethics to which the directors and employees must strictly adhere. Furthermore, if the internal audit result shows any point which will incur risk in the said issues, the Audit Committee shall inform Administration Division to proceed with inspection and resolve the said problem. In addition, the Company has the preventive operation against being involved with any corruption as follows:

1. Let both internal and external interested persons inform or make a complaint concerning any offences against laws, ethics, incorrect financial statements or defective internal governing system to the Chairman of the Corporate Governance Committee, including describe the measure to protect the informer's rights from any violation.

2. The employees witnessing any violation or disobedience against the Code of Conduct and Business Ethics shall notify the Senior General Manager at Human Resources and General Affairs Division for proceeding with the fact inspection. In case where any law violation is found, the result of fact inspection shall be informed to the General Affairs-Government Division for proceeding with the further civil and/or criminal action. In the case where the essential ethics of the organization is violated, the petitioner shall report the said violation to the Company's Audit Committee. In this regard, the Company has adopted measures to protect the informer's rights against any violation. In the previous fiscal year, no complaint relating to any corruption violating laws, ethics, incorrect financial statements or defective internal governing system was informed to the Company by any means.

• <u>Respect for Human Rights</u>

The Company respects for the rights, freedom, human dignity and personal equality without any discrimination against racial, religious, sexual, senior, educational or physical and mental similitude and diversity of all employees, business partners or any other person who is relevant to the Company's business operation (Details are shown in the topic of Corporate Governance Chapter No.3 – Regard for Role of Stakeholders).

• Fair Treatment to Labor

The Company recognizes that all of the employees are valuable resources and the essential factor which will bring success to the Company; therefore, the Company gives its priority to the personnel management and development and the good working atmosphere building by:

• Complying with the laws and other regulations relevant to the employees.

• Creating the human-resources management system establishing equality to all employees without any discrimination.

• Managing remuneration and welfare to achieve the level which is affordable and comparable with any other company in the same or similar business field.

• Developing personnel and knowledge transfer continuously in order to provide the personnel with the knowledge, abilities and skills which are necessary to rapidly and effectively cope with any changeable situation.

• Providing any proper welfare to the employees in order to encourage them in working.

• Supporting any works for the employees' environment, health and safety.

(Details are shown in the topic of Corporate Governance Chapter No.3 – Regard for Role of Stakeholders and on the website <u>www.furnituresystem.com</u> in the chapter of the Investor Relation.)

• <u>Responsibility for Consumers and Corporation for Community and Society Development</u>

(Details are shown in the topic of Corporate Governance Chapter No.3 – Regard for Role of Stakeholders.)

• Environmental Management

The Company has set the environmental policies for the purpose of managing and developing the environmental quality both in the factory and the surrounding areas starting from material, manufacturing process and package selections by considering the effect to the environment, providing the environmental management which strictly conform to environmental laws or regulations so that the Company is certified the environmental management standard ISO 14001 by the Bureau Veritas Quality International (BVQI) and the Green Label by the Thailand Environment Institute.

1. Raw material

The majority of raw material in the manufacturing process is steel produced in domestic part and imported from overseas depends on the qualities and prices. In the steel cutting process, the steel scraps are produced; however, they will be used in the other process for their maximum application namely being transformed into the smaller pieces which are the component of the steel product. The residue which cannot be transformed will be sold for being recycled and stored under control and correct managing plan causing no effect to the environment.

2. Press Line

The steel part cut from steel coil will enter the press line process producing by the pressing machine using hydraulic oil. The pressing machine will be maintained in order to prevent any hydraulic oil leakage, which has the proper management and storage plan causing no effect to the environment, and the used hydraulic oil will be sold for being recycled.

3. Spot and Welding Process

The effects caused by spot and welding process, e.g. heat, fume and combustion gas namely carbon dioxide, carbon monoxide or metallic fume, will be controlled by the installation of the Wet Scrubber in order to protect the environment from any effect. There is also a plan for inspection of fume and gas quantity in order to prevent the same from exceeding the standard values of the Department of Industrial Works and Pollution Control Department.

- 4. Painting Process The effects caused by the painting process are as follows:
 - 1. Sewage from oil and grease cleaning process;
 - 2. Sewage from iron phosphate coating process;
 - 3. Color residue;
 - 4. Precipitate produced by the sewage treatment system;
 - Polluted air from combustion (Drying and color-baking rooms) namely carbon dioxide and color fume.

Environment Control

1. Sewage produced by the manufacturing process will be treated in the chemical treatment system having standard and control of the waste water value subject to the standard of the Department of Industrial Works.

2. Polluted air will enter into the Wet Scrubber system in order to be treated prior to release, there is the inspection plan of the fume and gas quantity in order to prevent the same from exceeding the standard values of the Department of Industrial Works and Pollution Control Department.

3. Color residue and precipitate from the treatment system which is industrial residue will be delivered to the other company approved by the Department of Industrial Works for treatment with the proper and safe process for human and environment.

4. Environment will be controlled by the lawful supervisor namely the supervisor of the treatment systems for water, air and industrial residue pollutions.

Social and Environmental Disputes – In the previous year, no social and environmental disputes have arisen between the Company and other corporation.